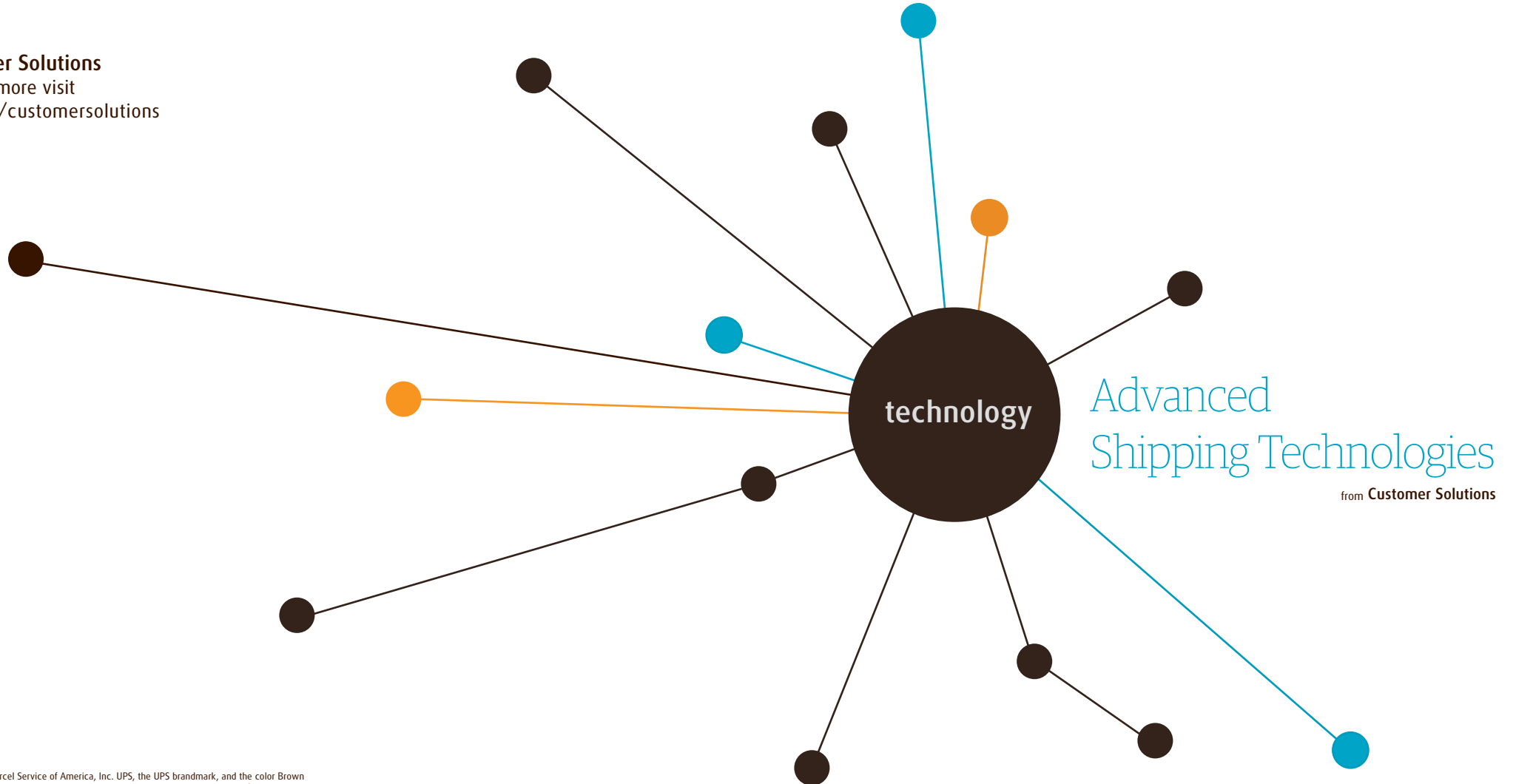




Customer Solutions
To learn more visit
ups.com/customersolutions





technology

Ready to start?

We all know that every logistics supply chain is a little different. That's why we provide a team of logistics and technology experts that can work with you to build the correct solution that meets your situation.

Getting access to this team is easy.

Contact your local UPS Account Manager to discuss your situation or visit us online at [ups.com/connectship](https://www.ups.com/connectship).

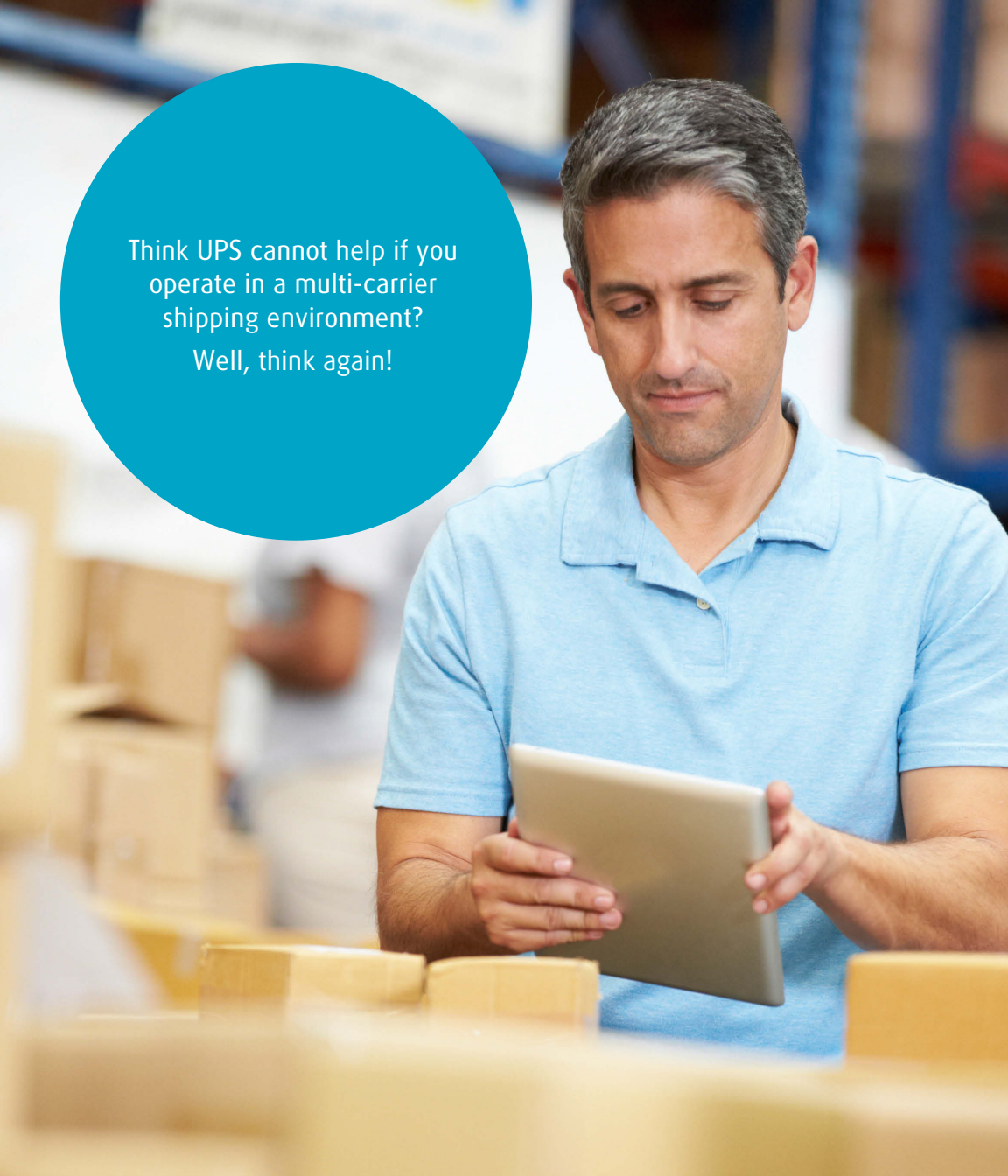


technology

Missing connections in your supply chain?

At the heart of any supply chain are the systems you use to ship, track and manage your business. The systems you put in place need flexibility and power to get the job done. And sometimes, what works for everyone else, is just not right for your supply chain.

You have invested a lot of capital and training in your warehouse management, order entry, and customer service systems. Doesn't it make sense to find a shipping solution that connects with everything else?



Think UPS cannot help if you
operate in a multi-carrier
shipping environment?
Well, think again!

High performing shipping execution connects the supply chain.

Customer Solutions' Advanced Shipping Technologies team is a group of experienced integrators and developers who deliver implementation services for high-performance, advanced shipping systems.

Our integrated approach is called ShipExec™. Based on UPS's patented, multi-carrier shipping technology from ConnectShip®, ShipExec provides a foundation for connectivity between your systems and carrier-specific functionality. The result is a tailored and integrated shipping solution.

From the shipping floor to any desktop in the company, the ShipExec portfolio of solutions provides integrated shipping capabilities at any point in the order pipeline, from e-Commerce and traditional order entry applications, to the mailroom and the distribution center.

Put ShipExec to work in your warehouse management, order entry, and customer service systems. With a little of our expertise, you can easily intergrate shipping directly into these critical business systems.

We know that every business is a little different, so when it comes to configuration, our professionals can match your business rules, the carriers you use, and service delivery commitments with one global solution.

Now that's synchronization.



Embedded Shipping: You choose where you want to have your shipping experience.

In today's competitive business environment, the ability to adapt business processes to changing requirements is crucial to running a successful business. If your company has standardized on a single enterprise resource planning (ERP) platform to support process standardization across the enterprise, it doesn't make sense to use other, separate, systems to support your shipping operations. By standardizing on a single enterprise platform for shipping that ties in seamlessly with your ERP, you can improve your ability to adapt to the ever-changing shipping requirements of your business.

A single global solution

ShipExec™ offers access to carrier functionality from multiple best-in-class providers through a single, standard, enterprise-class integration framework, including in excess of 50 carriers worldwide.

Maximize shipping efficiency

ShipExec™ enables access to cube calculation and packing tools, rate and service selection, and integrated dangerous goods shipping, just to name a few capabilities that are available during the order fulfillment process.

Integrated value

Customer Solutions has the experience and expertise to embed premier shipping capabilities using ShipExec. Working with CONTAX Inc, an SAP® Gold Partner, an SAP Certified Shipping Solution for SAP ERP Central Component and SAP Extended Warehouse Management releases can be implemented for your business.

Efficiency as a seamless part of the business.

ShipExec™ with ConnectShip provides all of the features that you demand in your shipping applications:

- From the shipping floor to any desktop in your organization, our solutions provide integrated shipping functionality at any point in the order pipeline.
- You have invested resources in your warehouse management, order entry, and customer service systems, and ShipExec integrates shipping directly into these critical systems.
- Manage multiple carriers with carrier-compliant labels and shipment documentation.

Reduce complex to simple

Customer Solutions can help you reduce the time it takes to complete a shipment by eliminating steps in your shipping processes.

And, the Customer Solutions experts can help take complex business rules and apply them across your enterprise.

Consolidate shipments

Our solutions combine multiple types of shipping stations onto one platform, helping to improve product flow and utilization of space and resources in distribution centers.



See It In Action

Customer Solutions has experts that can organize a demonstration of an integrated SAP Certified Shipping Solution for SAP ERP Central Component and SAP Extended Warehouse Management releases solution. Request more details from connectship@ups.com

A photograph of two men in a warehouse setting. The man on the left is wearing a light blue shirt and a dark tie, and is holding a handheld device. The man on the right is wearing a light blue shirt and a striped tie, and is holding a tablet. They are both looking at the devices and appear to be working with several large cardboard boxes in the foreground. The background shows warehouse shelving and other workers.

Superior functionality
made personal.

ShipExec™ provides all of the features that you demand in your shipping applications:

- From the shipping floor to any desktop in your organization, our solutions provide integrated shipping functionality at any point in the order pipeline
- You have invested resources in your warehouse management, order entry, and customer service systems, and ShipExec interfaces your shipping directly into these critical systems
- Manage multiple carriers with carrier-compliant labels and shipment documentation requirements



Deployment options.

ShipExec offers various deployment options based on your needs, such as:

- Premise Based – a traditional model where UPS experts help install the hardware and software that you need within your own facility, and behind your security firewalls
- Web Service – multi-tenant, web service application programming interfaces
- Managed Software as a Service – UPS handles the hardware and software needs by providing dedicated hardware in our secured data center and on-demand software
- Hybrid – uses a combination of any of the other technologies to build a workable solution that fits your needs

Features that support your business.

- Multi-Carrier capability that supports more than 50 different carriers
- Multi-Modal that allows the creation and management of shipments, including small parcel and freight
- Multi-Platforms give the interfaces and integrations that you need, where you need them
- Worldwide access means that you can not only ship internationally, but originate your shipments from almost 100 countries worldwide
- Mode and packaging optimization options that give you choices; not only in box sizes, but also in the carrier and services selected
- Precision processing takes the guess work out of how to make shipping decisions. We enable your forward thinking business logic to be embedded in the work-flow at any point during the process

Support the whole enterprise.

Reduce the concern if you are in an enterprise resource planning work environment. ShipExec partners with CONTAX, an SAP® Gold Partner, who has been implementing SAP shipping solutions since 2006. CONTAX and ShipExec follow SAP Best practices and standard SAP functionality is used whenever possible.

With this level of integration into your enterprise resource planning software, your staff can pack, weigh and ship in one step! And, we keep the benefits coming, with highlights like:

- Tracking shipped orders from within one system
- Reduce decision making required on the shipping floor to empower your staff to perform better
- Eliminate any disconnected, batch processing steps
- Stay ahead during your busiest seasons with early shipping preparation
- Optimize your freight expenditure by preselecting freight shipping options





We mean efficiency.

UPS's Customer Solutions team, the premier integrator of ConnectShip™ solutions, has the experience necessary to give you total order visibility, control over your shipping costs, and a streamlined shipping operation.

Find the correct solution that completes your logistics vision.

ShipExec™

A global, multi-carrier, shipping platform that provides access to the carriers you need in the locations you ship from. Centralized administration and maintenance mean reduced IT costs to support your shipping operation.

ConnectShip™ Warehouse

You are provided with a multi-carrier shipping application that features centralized administrative and support functions. We can offer you a simplified installation and configuration.

ConnectShip™ Toolkit

This solution is fully configurable and can be integrated into existing retailing, shipping, customer service, billing or warehouse management systems.

This makes it the ideal solution to integrate shipping, rating and routing functionality into your business' enterprise, e-commerce and supply chain management applications.

ConnectShip™ Merchant provides an electronic routing guide for e-commerce and order management systems. Designed for front-end order entry applications.